



## Defence Estates Loft Insulation Programme

We all know that over the last year our utility bills have risen greatly due to the rises in the wholesale prices of gas and electricity. The newspapers have been full of ideas to help people save money on their fuel bills, one of which is to ensure that your house has the correct amount of loft insulation.

Defence Estates Ops Housing (DE) in conjunction with Modern Housing Solutions (MHS) has now begun a programme to improve the loft insulation in Service Family Accommodation (SFA) across England and Wales. The programme is ongoing and will take several years to complete so not every property can be upgraded at once. So far 3,140 properties have been completed and another 4,233 properties about to start in Phase 2 of the programme. DE are also looking into the possibility of installing cavity wall insulation in those properties that currently have none, as well as upgrading the loft insulation in those properties.

DE know that having any work undertaken in your property can be disruptive so the intention is to give occupants as much notice as possible that the works will be carried out. All loft insulation is being assessed against the current standard and upgraded accordingly. Some properties will not need an insulation upgrade and there may be cases where access cannot be obtained due to holidays or other commitments. Where this is the case, alternative properties will be sought for the upgrade. Unfortunately this will mean that some occupants will have even less notice than those in the main programme. Having this work carried out will hopefully help to reduce your fuel bills and help the environment at the same time so please be understanding if you happen to be one of the families that receives short notice that this work is to be carried out. It is important DE complete the number of properties scheduled for insulation in order to consume all the available funding.

All occupants will receive a letter from MHS telling them what is happening. The sub-contractor who will carry out the work will then contact the occupant of each house to arrange for surveys and insulation.